



GONIANA Mandi-Jaitu Road, Distt. BATHINDA-151201 (Pb.)

Tel. : 0164-2262631 Mob.: 98788-70341

E-mail : engg@akliainstitute.org. Website : www.akliainstitute.org

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Online Grievance Redressal Mechanism

In compliance with the guidelines set forth by the All India Council for Technical Education (AICTE) Aklia Educational And Research Society Group of institution has constituted a Grievance Redressal Commit to ensure that all grievances raised by our students, faculty, and staff are addressed promptly fairly and transparently. The Grievance Redressal Committee at our institution has been set up with the objective of fostering a safe, fair and supportive environment for all stakeholders. The committee will work towards resolving any grievances in an efficient and timely manner, as per the provisions outlined by AICTE.

Details of the Grievance Redressal Committee:

1. Composition of the Committee:

- Chairperson: Lovjot Singh
- Members:
 - Sandeep Kaur (Assistance professor)
 - Baljeet Singh (Male Student)
 - Manpreet Kaur(Female Student)

2. Functions of the Committee:

- To address and resolve grievances related to academic, administrative, and other issues raised by students, staff, and stakeholders
- To ensure that grievances are resolved within the prescribed time frame and to maintain confidentiality.
- To promote transparency and fairness in the grievance redressal process.

3. Procedure:

- Grievances can be submitted through [mention the platform, eg, online portal, physical submission, etc.
- Upon receipt of a grievance, the committee will acknowledge it and take appropriate steps for its resolution.
- The committee will ensure that the grievance is reviewed and addressed within the stipulated time limit, and the complainant will be informed of the outcome

4 Meetings and Review:

- The Grievance Redressal Committee will hold regular meetings to review the grievances and ensure that all matters are resolved efficiently.
- The committee will submit periodic reports to the management and will who provide a report to AICTE as per your guidelines.

We would like to inform AICTE that the formation of this committee aligns with the regulations for ensuring a responsive, transparent, and accountable environment within our institution. We are committed to resolving grievances in an effective manner and will ensure continuous improvement of this mechanism based on feedback and suggestions.

